

JAMSHEER PANAT

SENIOR IT MANAGER



PERSONAL SUMMARY

Seasoned IT Manager with over 10 years of experience in leading high-performance teams and managing complex IT projects. Adept at driving innovation, improving operational efficiency, and delivering on-time solutions. Skilled in Agile methodologies, risk management, and strategic planning.

PROFESSIONAL EXPERIENCE

Al Sanea Chemical Products Co.

An ISO 9001:2015 Certified Manufacturing Company

IT Manager – 2013 to Present

Oversaw daily IT operations, including user management and troubleshooting. Optimized ERP systems and network resources. Managed online services and security protocols. Advised on IT efficiency and upgraded telecommunications infrastructure.

KEY RESPONSIBILITIES

- Strategic Planning:** Develop IT strategies aligned with organizational goals.
- Infrastructure Management:** Oversee hardware, software, and network resources.
- Security Oversight:** Implement and maintain cybersecurity measures.
- Vendor Management:** Negotiate and manage contracts with IT vendors.
- Budget Control:** Develop and manage the IT budget.
- Team Leadership:** Hire, train, and lead the IT team.
- Project Management:** Oversee IT projects from start to finish.
- Disaster Recovery:** Implement backup and recovery protocols.
- User Support:** Manage help desk and technical support.
- Regulatory Compliance:** Ensure IT practices meet legal standards.
- Performance Metrics:** Track and analyze IT KPIs.
- Technology Innovation:** Research and adopt new technologies.

POSITIONS HANDLED

- IT Manager** - 2013 to Present
- Digital Marketing Head** - 2015 to Present
- ERP Project Manager** - 2016 to 2018 Jan
- ISO Certification in charge** - 2017 to Present

MAJOR IMPLIMENTATIONS

- Implemented a centralized storage system, including for subsidiary companies.
- Implemented biometric access control in all manufacturing sections.
- Installed firewall systems with different policies for each department.
- Established automatic server backup and recovery.
- Implemented mail server and web server configurations.
- Configured Virtual Private Networking for managerial employees.
- Developed an Employee Self-Service System for internal activities.
- Replaced wired networks with high-speed networks.
- Configured Active Directory and user permissions.
- Developed static and dynamic websites for all subsidiary companies.
- Created an E-Commerce system.
- Developed software for the Sales Department to securely manage the customer database.

AREAS OF EXPERTISE

- Project Management
- Technology Consulting
- Database Management
- Wireless Network Management
- Network Security & Firewall
- Social Media Management
- Web Development
- CMS Development
- Hardware Troubleshooting
- CCTV & Access Controlls
- Cloud Storage
- KNX Automation
- Enterprise Resource Planning

CERTIFICATIONS

- Oracle DBA Certified
- Oracle10g Certified Expert
- Oracle10g Certified Associate
- Linux Administration - red hat
- INTERNAL AUDITOR ISO 9001:2015

DEVELOPMENT SKILL

- HTML5,CSS3,JQUERY
- php, Dart, Flutter
- WordPress
- MS Visual Studio
- SQL Server & MySQL

PROJECTS HANDLED

- Cloud File Server
- IP Telephony System
- Centralized Access Controll System
- Centralized CCTV Survilance System
- Home Automation
- ERP Development

OPERATING SYSTEMS

- Windows , Linux, Unix & MacOS
- Android & iOS

SOFTWARE SKILLS

- MS Office 365
- Microsoft Visio
- Photoshop, Illustrator & InDesign
- CorelDraw & Adobe After-Effects

PERSONAL INFO

NATIONALITY : INDIAN

HOMETOWN : KERALA

AGE : 31

VISA TYPE : KUWAIT 18

ARTICLE

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KEY SKILLS & COMPETEN-

- Strong system/desktop troubleshooting skills.
- Solid background in technical networking.
- Familiarity with Fortigate Firewall systems.
- Working knowledge of major networking components and hardware.
- Proficiency in web server software like IIS and Apache.
- Ability to clearly explain technical issues to non-technical colleagues.
- Willingness and ability to work flexible hours.
- Extensive knowledge of Microsoft-based operating systems, including Windows Server 2022 and Windows 11.
- Skills in creative graphic design.
- Good Documentation skills

ACADEMIC QUALIFICATIONS

BACHELOR OF COMPUTER APPLICATION

Periyar University, TN ,India

DIPLOMA IN COMPUTER ENGINEERING (3 YEARS)

Government Polytechnic College, Thirurangadi

I hereby declare that all the above mentioned information given by me is true and correct to the best of my knowledge and belief.

Jamsheer Panat